
PATIENT CONFIDENTIALITY

To maintain patient confidentiality, the Health Portal messaging feature should only be used to ask questions specific to the logged in user.

Each question asked and replied to, is documented in the patients electronic medical record as required by Law. Having questions posted in the Health Portal regarding another patient, breaks the confidentiality requirements.

Spouses should each have a separate Health Portal account and only post questions specific to themselves.

Parents with young children may create accounts for their children. Questions would then be posted using these accounts. The parent may use their email address during the registration process for the purpose of receiving notification messages.