

MEDICATION RENEWALS

This document outlines the process for requesting a medication renewal through the Health Portal. Online renewals are more convenient; however will not necessarily be faster than other methods. Renew your prescriptions **at least two weeks before you run out**.

STEP 1

Call your pharmacy and ask for a list of medications you need renewed.

STEP 2

Login to your Health Portal Account and select the medications menu.

STEP 3

Complete a medication review to ensure the medication list we have on file is up-to-date. Your care team needs to know which medications you are taking and which you have stopped.

Select:

[Start a review of my active medications](#)

STEP 4

Check that **My Pharmacy** shows the pharmacy that you want your prescriptions sent to. If it is not correct, select the correct pharmacy and hit SAVE. All medications selected in the next step will be sent to this pharmacy.

STEP 5

Check off ALL the medications you will need renewed in the next 3 months. Please note that certain medications may not have a check box on the medication line. These medications may not be renewed on-line and require an appointment with your health care provider.

Select:

[Renew selected medications](#)

My Pharmacy

Province
Ontario

City/Town
OTTAWA

Name
Rexall (Billings Bridge)

Pharmacy's address and telephone number:
2269 Riverside Dr. E.
6137339144

Map Satellite McDonald's Bulk Barn Billings Bridge Shopping Centre ALT A P P I D

Save

Note: You will not be able to submit another request until the current request has been completed. Ensure all the necessary medications are selected before submitting the request.

WHAT HAPPENS NEXT?

You will receive a Health Portal message when the prescription has been faxed to your pharmacy. Please note: your request may take a few days to process.